

MWH
Treatment
Limited

Policy
Statement

MWH Treatment Ltd is committed to achieving operational excellence. Our objective is to develop a sustainable business that meets or exceeds the requirements of our clients, shareholders and other interested parties, in alignment with the Company strategic direction.

It is therefore our policy to:

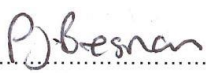
- Identify our clients' requirements, as well as applicable statutory and regulatory requirements and ensure that all personnel are aware of the importance of meeting these;
- Set management objectives that will provide a focus for continual improvement in performance and for increasing client satisfaction; and review our progress against them;
- Manage our business processes and resources cost-effectively;
- Ensure that everyone is aware of their role in meeting our objectives, and provide training and development to enable them to maximise their contribution;
- Plan and execute work to achieve the contractual requirements, on time and with best value and least risk;
- Work with our clients, suppliers and other interested parties to enhance mutual benefits;
- Monitor performance and ensure that the work satisfies our Client's requirements; use identified issues to initiate continual improvement; Provide adequate finance, planning, staff and resources, and allocate sufficient time for the proper application of the Policy;
- Review and revise the Policy and procedures at regular intervals.

We shall maintain our quality management system in compliance with the requirements of ISO 9001 as a tool to assist us to achieve our objectives and to continually improve the effectiveness of our Quality Management System.

Management are responsible for ensuring that effective management systems are developed and implemented in their area. They will monitor performance, regularly evaluate effectiveness and set appropriate objectives and targets, at the relevant levels of the organization, to provide a focus for continual improvement.

Every employee has a responsibility for the quality of his or her own work and for contributing to continual improvement in our products, services and management processes.

Management shall ensure that this policy is understood and implemented at all levels of the organization.


..... October 2023

Paul Bresnan (MWH Treatment Chief Executive)
Signed for and on behalf of MWH Treatment Limited